

Terms and conditions

V.2015/16

Heliski packages:

Our packages are based on Helicopter flight time allocated to your specific trip. The hours of flight time included are indicated on your trip description and vary between destinations. The amount of vertical skiing is not limited and you can ski as much as you can, within the hours flight time allocated. Extra flight time can be purchased upon request.

The Private programme:

Private programme costs are generally shared amongst the group members. The price per person is therefore dependent on the number of people in the group. The capacity is 3 skiers / boarders per week in a single rotation, or up to 8 skiers / boarders in two rotations, unless another agreement has been made.

The semi private programme:

For the semi private programme costs per seat are as per trip description for the individual trip location. Seats can be purchased as a group or as an individual person. The total capacity is between 12 - 16 guests, depending on the trip location.

Included:

Both packages include accommodation for 7 nights with full board. Private programmes includes single room accommodation. Semi private programme includes double occupancy. Mountain guide, rescue and back-up facilities and ground transfers from the airport to the base return. The use of powder skis, poles, safety equipment i.e transceivers and airbag is included. Except for Greenland destinations.

Reservation and payment:

To secure your place on a Helicopter skiing programme, a written reservation and a non refundable deposit of 35% of the total package price is required upon booking. Once we have received your deposit payment, your booking will be confirmed and the contract takes place. The deposit payment can be transferred to another client or group at any time. The final payment is due no later than 120 days prior to the start date of your trip. For bookings received later than 120 days prior to trip date, full payment upon reservation is required. If the final payment is not received on time, we reserve the right to cancel the reservation without notice and the deposit is forfeited.



Cancellation by the client:

Heliskiing Programmes start and end on the specified dates indicated on your trip description. There are no refunds, total or partial for any unused services due to late arrival, early departure, sickness or accident. No refunds are given for unused Helicopter flight time. Any cancellations must be made in writing and received via registered mail 120 days prior to the arrival date of the Heliskiing Package. In the event of cancellation by you, Alpinzone Heliski will retain the non-refundable deposit. If cancellation is received within 120 days of the commencement date of your Heliski program, then the total package price is forfeited. We strongly recommend taking on cancellation insurance. If the guest can find a replacement person, all deposits received will be transferred to the new guest, providing the space is still available.

By Alpinzone:

Alpinzone reserves the right to cancel any Heliskiing Package anytime in its total discretion. In this event your deposits and any payments will be refunded in full. Where possible alternative dates will be arranged. Acts of God (natural catastrophes, disorders, dispositions taken by the authorities or strikes may force Alpinzone to cancel the tour. Should the case arise, Alpinzone will inform you as soon as possible. If the tour is cancelled, Alpinzone will try to propose an equivalent quality replacement travel. If you participate in the replacement travel, the price already paid will be allocated to the replacement travel price and any difference in price will be refunded. If you do not participate in the replacement travel, the travel price already paid will be refunded. Any other claim is excluded.

Insurance:

Accident, rescue, repatriation, medical and trip cancellation insurance is the responsibility of the client. Emergency and rescue flights are not part of the Heliski package and are billed separately.

Liability:

All decisions to fly and ski are based upon current or predicted weather, snow and avalanche hazard conditions. The guides reserve the right to restrict or deny skiing at any time and for any reason whatsoever. As a guest you must recognize, accept, and agree to abide by all decisions made by the guides. This policy is designed for your own safety and skiing enjoyment. As a participant of a Helicopter Skiing programme, you will be required to sign a release from liability waiver, acknowledging and agreeing to take on the adherent risks involved in such an activity. You must be aware that in signing the waiver you also give up all rights to sue for damages.

