

Terms and conditions

V.2018/2019

Heliski packages:

Our packages are based on Helicopter flight time allocated to your specific trip. The hours of flight time included are indicated on your trip description and vary between destinations. The amount of vertical skiing is not limited and you can ski as much as you can, within the hours flight time allocated. Extra flight time can be purchased upon request.

The Private programme:

Private programme costs are generally shared amongst the group members. The price per person is therefore dependent on the number of people in the group. The capacity is 3 skiers / boarders per week in a single rotation, or up to 8 skiers / boarders in two rotations, unless another agreement has been made.

The semi private programme:

For the semi private programme costs per seat are as per trip description for the individual trip location. Seats can be purchased as a group or as an individual person. The total capacity is between 12 - 16 guests, depending on the trip location.

Included:

Both packages include in general accommodation for 7 nights full board based on double occupancy. Mountain Guide, rescue and back up facilities and ground transfers from the Airport to Base return. At some of our destinations skiing equipment, Avalanche Airbags and transceivers are included. This will be specifically outlined in your trip description.

Reservation and payment:

To secure your place on a Heliskiing Tour, a written reservation and a non refundable deposit payment is required. Once we have received your deposit payment, your seat is confirmed and the contract takes place. The deposit payment can be transferred to another Person at any time, but it is non refundable. The final payment is due no later then 120 days prior to the start of your trip. For bookings received closer then 120 days of the trip date, full payment is required upon reservation. If the final payment is not received on time, we reserve the right to cancel your seat without notice and the deposit is forfeited.



Cancellation by the client:

Heliskiing Programmes start and end on the specified dates indicated on your trip description. There are no refunds, total or partial for any unused services due to late arrival, early departure, sickness or accident. No refunds are given for unused Helicopter flight time. Any cancellations must be made in writing and received via registered mail 120 days prior to the arrival date of the Heliskiing Package. In the event of cancellation by you, Alpinzone Heliski will retain the non-refundable deposit. If cancellation is received within 120 days of the commencement date of your Heliski program, then the total package price is forfeited. We strongly recommend taking on cancellation insurance. If the guest can find a replacement person, all deposits received will be transferred to the new guest, providing the space is still available.

By Alpinzone:

Alpinzone reserves the right to cancel any Heliskiing tours anytime in its total discretion. In this event, any payments will be refunded in full.

Acts of God, natural catastrophes, disorders, dispositions taken by the authorities or strikes may force Alpinzone to cancel the tour. Should that case arise, Alpinzone will inform you immediately. If the tour is cancelled, Alpinzone will propose an equivalent quality replacement tour. Where possible, alternative dates or destinations will be arranged and proposed to you. If you participate in a replacement tour, your funds will be allocated to the replacement tour and any difference in price will be refunded.

If you do not participate in the replacement tour, your funds will be fully credited for another tour with Alpinzone within the following three years. Any other claim is excluded.

Insurance:

Accident, rescue, repatriation, medical and trip cancellation insurance is the responsibility of the client. Emergency and rescue flights are not part of the Heliski package and are billed separately.

Liability:

All decisions to fly and ski are based upon current or predicted weather, snow and avalanche hazard conditions. The guides reserve the right to restrict or deny skiing at any time and for any reason whatsoever. As a guest you must recognize, accept, and agree to abide by all decisions made by the guides. This policy is designed for your own safety and skiing enjoyment. As a participant of a Helicopter Skiing programme, you will be required to sign a release from liability waiver, acknowledging and agreeing to take on the adherent risks involved in such an activity. You must be aware that in signing the waiver you also give up all rights to sue for damages.

